

The Friends and Family Test

Service Report: Apr 2026

Service

All Departments

Star Rating



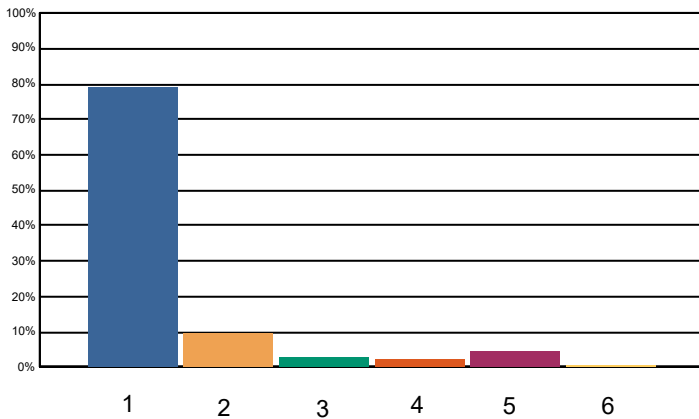
Positive

89.09%

Negative

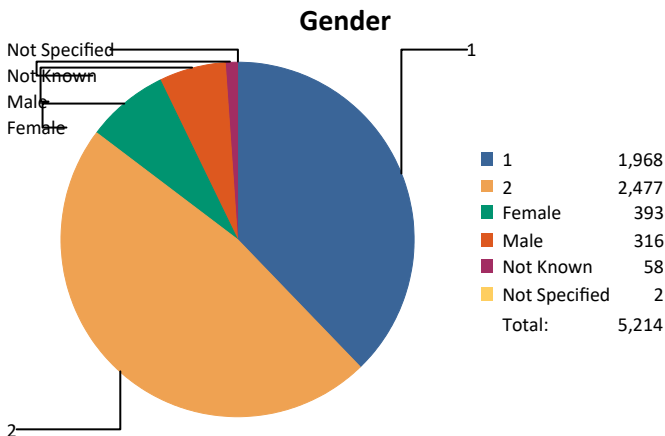
7.22%

Overall Scores



Response Option	Responses	Percentage
1 - Very good	4,085	79.03%
2 - Good	520	10.06%
3 - Neither good nor poor	159	3.08%
4 - Poor	127	2.46%
5 - Very poor	246	4.76%
6 - Don't know	32	0.62%

Breakdown



Total Responses

5169